

**Easterling, Deborah**

273894

**From:** Easterling, Deborah  
**Sent:** Thursday, January 04, 2018 3:34 PM  
**To:** 'Debbie Hood'  
**Subject:** RE: Letter of protest for Docket 2017-292-ws

Dear Ms. Hood,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can also follow Docket No. 2017-292-WS at this link: <https://dms.psc.sc.gov/Web/Dockets/Detail/116450>.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling  
 Executive Assistant  
 803-896-5133

**From:** Debbie Hood [redacted]  
**Sent:** Thursday, January 04, 2018 3:28 PM  
**To:** PSC\_Contact <Contact@psc.sc.gov>  
**Subject:** Letter of protest for Docket 2017-292-ws

See attachment

I hope you can help us.  
 Thanks in Advance  
 Deborah Hood



\* Required Fields

**Letter of Protest**  
**in Docket** 2017 - 292 - ws

Date: \*

**Protestant Information:**

Name \* Deborah L Hood

Mailing Address \*

City\* Fort mill

State\* SC

Zip \* 29715

Phone \*

E-mail

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Customer.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Tired of the high prices this company charges for rusty old pipes and water. We still have dirty water and I can prove it. We put a filter at the beginning of our water source coming into our house and in two weeks its filthy water and we put new water lines in our house. We had a leak and because they were estimating our bills we ended up with a \$900.00 + bill because it was in the slab of our house and we didn't know it. If they were doing their jobs and reading the meter we could have caught it earlier. They are the highest priced water co around and they don't do anything for us. All the water lines need replaced they don't do any maintenance and expect a family of 2 to pay \$120.00+ a month for water and sewer. Ridiculous!!!! We want York County water to take us over.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

No I dont but will if I have to. I have been to meetings before and I did go to you all before about this co but you always say theres nothing you can do. I don't understand how a company can charge for a service and never update their equipment for the service they are charging. The power company and cable company update their equipment that we pay for. Why can't you make the water company replace our pipes to give us clean expensive water.

**RECEIVED**

JAN 04 2018

PSC SC  
CLERK'S OFFICE